# Trust Frameworks: Their Critical Role in Governing Identity Systems and Allocating Liability







Governance Rules: Options

**Bi-lateral Contracts** 

Loosely Coupled SLA's

Terms of Service Agreements

**Trust Frameworks** 

# Why Trust Frameworks?

Functionality/Interoperability

Internet/Scalability

Openness/Transparency

Opportunity Cost /Time-to-Market

# **Evolving Definitions of Trust Frameworks**

**US FICAM:** processes and controls for determining an identity provider's compliance to OMB M-04-04 Levels of Assurance

<u>ISO 29115 Draft</u>: a set of requirements and enforcement mechanisms

OITF Model: a set of technical, operational, and legal requirements and enforcement mechanisms

<u>US NSTIC 4/15/2011 Final</u>: It defines the rights and responsibilities; specifies the policies and standards; and defines the community-specific processes and procedures

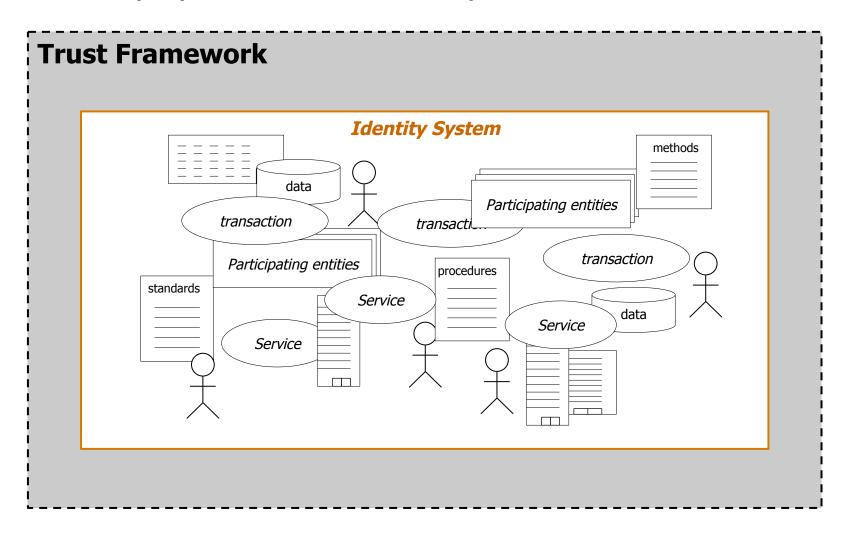
#### A Trust Framework Is:

a legally enforceable

set of specifications, rules, and agreements

that governs an identity system.

# Identity System: Tools + Trust Framework: Rules An Identity System is Governed by a Trust Framework







#### Trust Frameworks for Identity Systems

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May 2017

#### Characteristics of a Trust Framework

- 1 Scope
- 2 Purpose
- 3 Form
- 4 Role Definition
- 5 Content / Issues Addressed
- 6 Authorship and Control
- 7 Enforceable

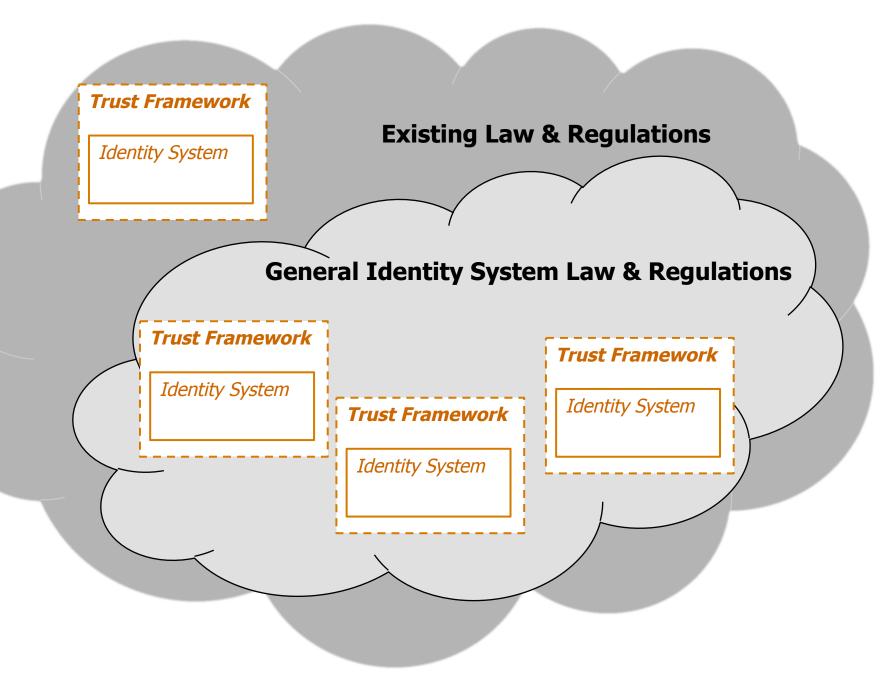
# Trust Framework Scope

## Governs a single identity system

- i.e., each identity system will have its own trust framework
- Many identity systems interoperate

#### Thus, many trust frameworks will exist

Many trust frameworks will interoperate



# Trust Framework Purpose

Defines and governs the operation of a specific identity system

Defines the rights, responsibilities, and obligations of the participants

#### For three basic purposes:

- 1 To ensure that the identity system is operational
  - i.e., that it functions properly
- 2 To ensure that the identity system is *trustworthy* 
  - > i.e., that the participants are willing to participate, trust the results, and act in reliance on them
- 3 To address the legal issues
  - > And ensure that it is enforceable

#### Trust Framework Form

- Words on paper
- Can take a variety of forms
- Can be one or several documents
- Can be long or short
- Can be self-contained or incorporate pre-existing standards or requirements
- Can be comprehensive or defer to existing standards and/or laws for many issues

#### Trust Framework Role Definition

#### Typically defines specific roles

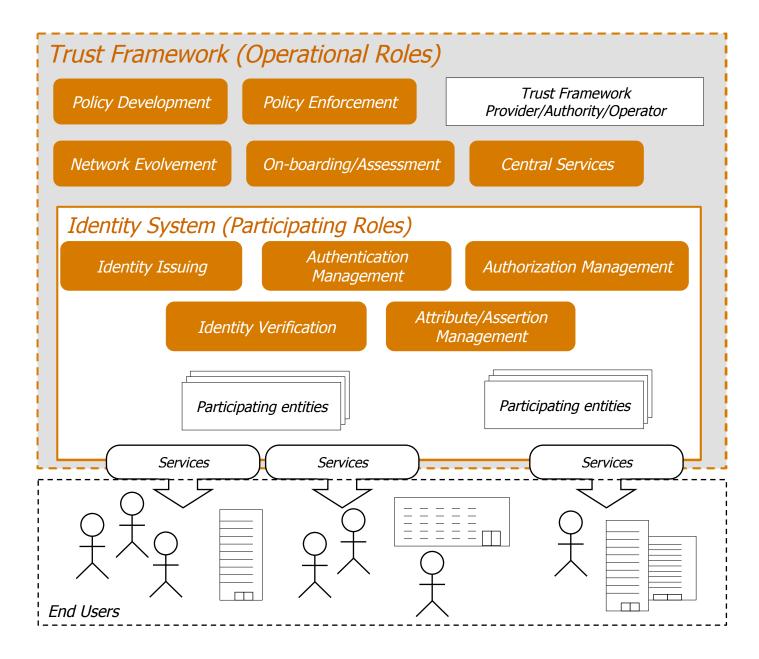
#### **Operational Roles**

- > To develop and maintain the trust framework itself
- > To govern aspects of the operation of the identity system

#### Participating Roles

- Identity issuing roles
- Identity verification roles
- Identity consuming roles (relying parties)

#### Trust Framework Roles



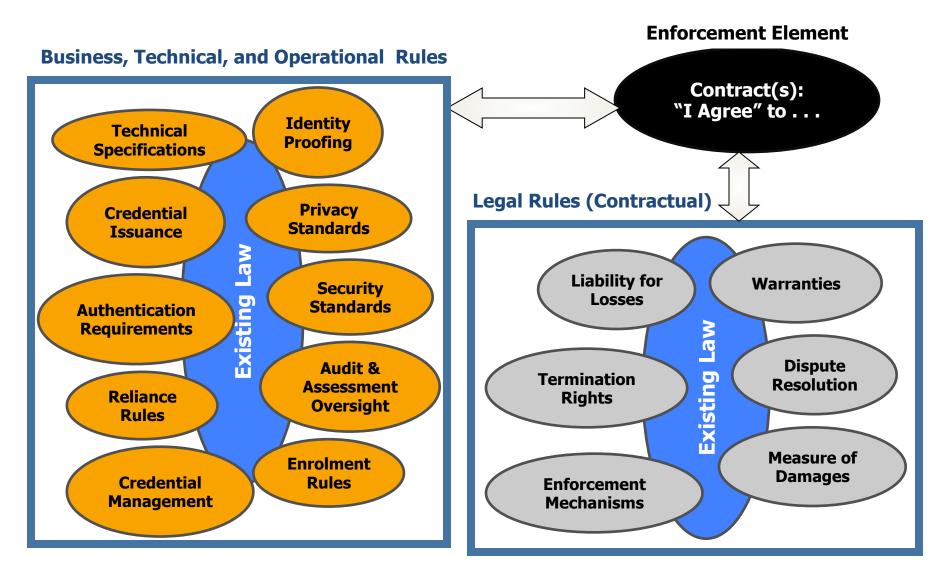
#### Trust Framework Content

Specifications, rules, and agreements that address the

- ✓ business,
- ✓ technical,
- ✓ operational, and
- ✓ legal issues

of importance to the functioning and trustworthiness of the identity system

# Trust Frameworks Might Include . . .



# Trust Framework Authorship & Control

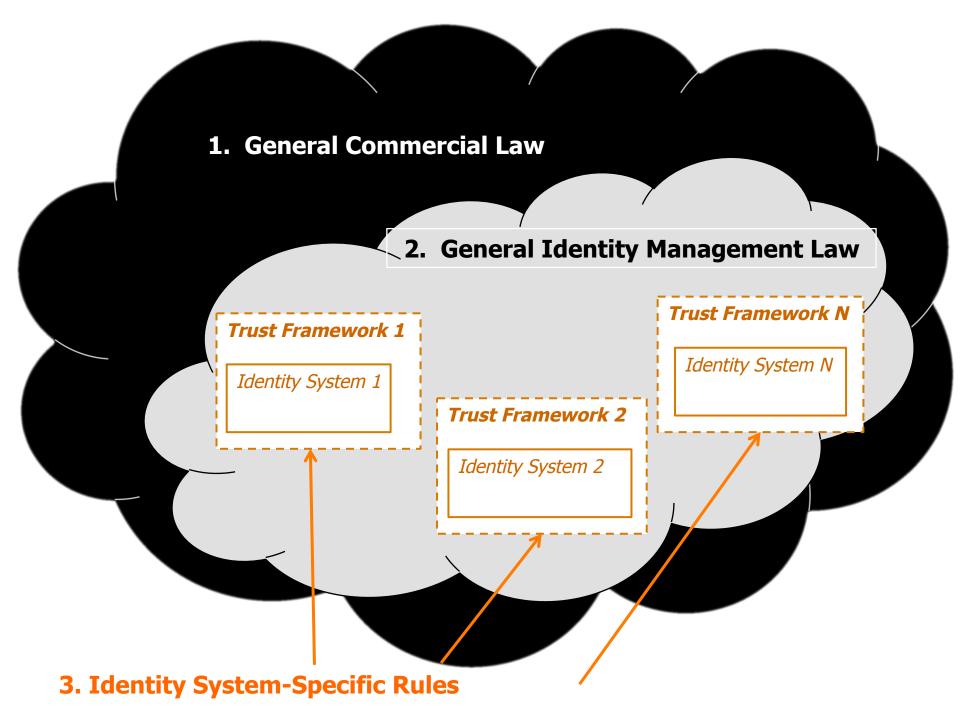
Who writes and updates the trust framework?

#### Many options, including -

- A separate entity established for the express purpose of writing and updating the trust framework (think, e.g., Visa in the credit card world)
- A participating entity that established or controls the identity system (e.g., GSA, UK Cabinet Office, Google, Facebook, etc.)
- A committee of all or some of the participants in the identity system
- Other

# Trust Framework Enforceability

- How is trust framework made enforceable on the parties?
- Private sector identity systems usually rely on contracts
- Public sector identity systems can rely on either contract or regulations



## Where is Liability Addressed?

Default is that liability rules come from existing General Commercial Law

Three problems with this approach:

- 1 Existing law is not written to address identity systems, so the answers may be vague and uncertain no predictable rules
- 2 Many of the potential liability situations that could occur in an identity context may simply not be anticipated or addressed by existing law
- 3 If liability is addressed, we may not like the answers we get from existing law

Solution is to use the trust framework

- Tailored for a specific identity system
- Can set liability rules appropriate for the identity system, its goals, and its participants
- Parties agree to liability rules by contract
- Can alter rules under existing law (except where expressly prohibited)

# OIX Started This Work 7 Years Ago



# AN OPEN MARKET SOLUTION FOR ONLINE IDENTITY ASSURANCE

A New Solution for Internet-Scale Identity Assurance: the Open Identity Exchange

#### **AUTHORS:**

Don Thibeau - OpenID Foundation Tony Nadalin - Microsoft Mary Rundle - Microsoft Drummond Reed - Information Cards

Eve Maler - PayPal

MARCH 2010



THE VOCABULARY OF IDENTITY SYSTEMS LIABILITY

What is Liability? When Does it Arise?

Identity System Liability White Paper, Phase 1

The Open Identity Exchange | Edwards Wildman Palmer LLP

By Thomas J. Smedinghoff, Mark Deem, and Sam Eckland<sup>1</sup>

OPEN IDENTITY EXCHANGE



TRUSTMARKS IN THE IDENTITY ECOSYSTEM

Definitions, Use, and Governance

White Paper
IDENTITY STEERING GROUP

By Dr. Gilad L. Rosner

March 2010

June 2014

September 2015

#### **OIX Curates a Global Conversation**



Soon to be Published OIX Trust Framework White Papers

#### **OIX Curates a Global Conversation**



OIX Trust Framework White Papers Being Developed



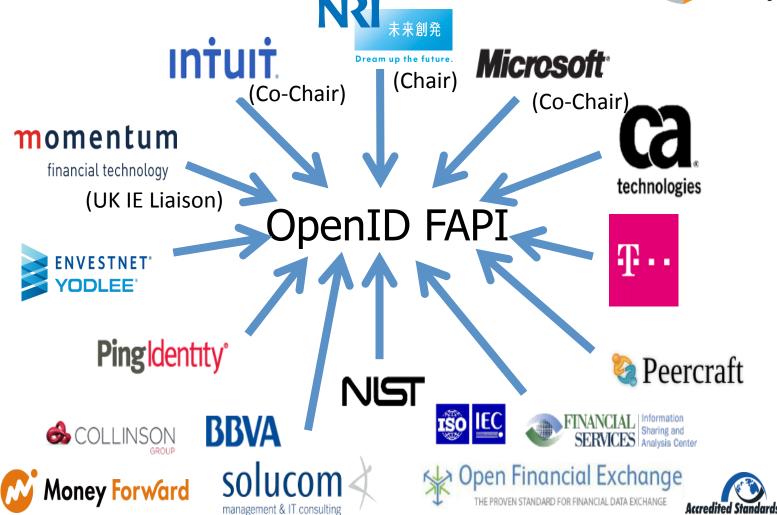
#### International Identity Management Law & Policy Workshops







Financial Industry Standards









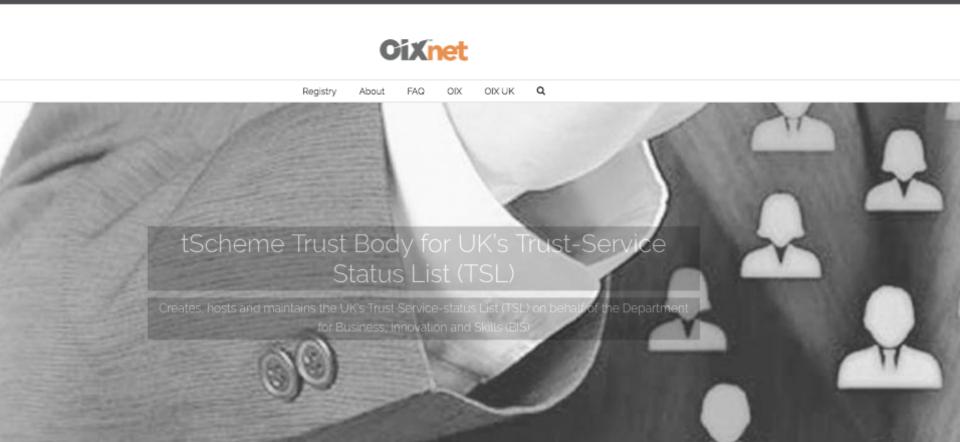
**UK Implementation Entity** 







#### A Trusted Place for Trust Frameworks











# Join and help shape the markets you intend to lead.

# **Don Thibeau**

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